

COUNTY OF LOS ANGELES TREASURER AND TAX COLLECTOR



KENNETH HAHN HALL OF ADMINISTRATION 500 WEST TEMPLE STREET, ROOM 437 LOS ANGELES, CA 90012

MARK J. SALADINO TREASURER AND TAX COLLECTOR

February 10, 2009

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The Honorable Board of Supervisors County of Los Angeles 383 Kenneth Hahn Hall of Administration 500 West Temple Street Los Angeles, CA 90012

Dear Supervisors:

RECOMMENDATION TO APPROVE AMENDMENT NUMBER ONE WITH LINEBARGER GOGGAN BLAIR & SAMPSON, LLP, CONTRACT NUMBER 75490, TO PROVIDE TERTIARY COLLECTION SERVICES (ALL DISTRICTS)(4 VOTES)

SUBJECT

The County of Los Angeles (County) Treasurer and Tax Collector (TTC) is requesting an Amendment to the existing delinquent account collection services contract with Linebarger Goggan Blair & Sampson, LLP (Linebarger) to provide "tertiary" collection services to the TTC on behalf of County departments at a commission rate of forty percent (40%) of actual Gross Collections.

IT IS RECOMMENDED THAT YOUR BOARD:

- 1. Approve and instruct the Chairman to sign the attached Amendment No. 1 (Attachment 1) with Linebarger to provide tertiary collection services to the TTC on a commission rate basis as set forth in Exhibit B1, Tertiary Collection Commission Rate (Attachment 2) for the remainder of the Contract term through December 19, 2010;
- 2. Delegate authority to the TTC to execute future assignment and delegation amendments, if applicable, if/when the original contracting entity has merged, been purchased, or has otherwise changed in order to ensure continuity of delinquent account collection services.

PURPOSE/JUSTIFICATION OF RECOMMENDED ACTION

Linebarger provides delinquent account collection services to supplement TTC's collection efforts on a variety of accounts referred from other County departments. This

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collection activity constitutes a "secondary" collection effort, as the collection activities of the referring department constitute the "primary" collection effort. TTC's contracted commission rate for the secondary collection services provided by Linebarger is twenty five percent (25%) of actual Gross Collections.

In accordance with County Code provisions, the TTC and the Director of the Department of Health Services (DHS) have delegated authority to provide for collection services. In the case of a DHS account, DHS provides primary collection efforts, and if those collection efforts are unsuccessful, DHS refers the account to an outside collection agency with which it contracts. If the outside collection agency is unsuccessful in collecting, DHS refers the account to the TTC for official write-off.

It is in the County's best interest to initiate tertiary collection efforts rather than write off the outstanding receivables. Therefore, in order to maximize County revenues prior to write off, the TTC wishes to refer the DHS accounts to Linebarger for a third attempt to collect, i.e., the tertiary collection effort; these accounts having undergone the "secondary" collection effort by DHS's outside collection agency. Because these accounts have undergone previous collection efforts and that the age of the delinquent receivables will likely be greater than one hundred and eighty (180) days, Linebarger has informed TTC that it would require a forty percent (40%) commission rate on these "tertiary" referrals. Under these circumstances, a forty percent (40%) commission rate to the contractor is not unreasonable.

Implementation of Strategic Plan Goals

Board approval of this Amendment for tertiary collection services is consistent with the County's Strategic Plan Goal of Organizational Effectiveness and Fiscal Responsibility.

FISCAL IMPACT/FINANCING

The tertiary collection program will have a commission rate of forty percent (40%) of actual gross collections. There will be no cost to the County since delinquent account collection services are commissioned based upon actual Gross Collections.

FACTS AND PROVISIONS/LEGAL REQUIREMENTS

California Government Code Section 26220 allows the County, by a four-fifths (4/5) vote of its Board of Supervisors, to enter into a contract with a collection agency for the collection of delinquent accounts. Delinquent account collection services have been contracted out since 1979 to supplement in-house collection efforts of TTC.

The TTC's contract with Linebarger, Contract No. 75490, was adopted by your Board on December 20, 2005, for a term of three (3) years with two (2) one-year and six (6) month-to-month extensions, for a maximum term of five (5) years and six (6) months. The Amendment will become effective upon your Board's approval.

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The Contract expressly provides that the County has no obligation to pay for expenditures by Linebarger that exceed the maximum Contract Commission Rates.

Linebarger will not be asked to perform services that exceed the Contract Commission Rates, Statement of Work, or Contract dates. Additionally, the Contract contains performance standards, including liquidated damages for substandard and/or non-performance.

The attached Amendment with Linebarger has been reviewed and approved as to form by County Counsel.

IMPACT ON CURRENT SERVICES

There is no negative impact on current services. Approval of Amendment No. 1 will ensure continued and enhanced delinquent account collection services to the County.

CONCLUSION

Instruct the Executive Officer/Clerk of the Board to return two (2) signed originals of the Amendment No.1 to Contract No. 75490 and one (1) adopted stamped Board letter to TTC.

Respectfully submitted,

MARKU. SALADINO

Treasurer and Tax Collector

MJS:DD:evt 00 DAC BL Amend 1 01-20-09 Final

Attachments

c: Chief Executive Office

County Counsel

Executive Officer, Board of Supervisors

AMENDMENT NUMBER ONE TO CONTRACT NO. 75490 FOR THE PROVISION OF TERTIARY COLLECTION SERVICES FOR THE TREASURER AND TAX COLLECTOR BETWEEN THE COUNTY OF LOS ANGELES AND LINEBARGER GOGGAN BLAIR & SAMPSON, LLC

This Amendment Number One (hereinafter "Amendment No. 1") to the Contract (as defined below) is entered into by and between the County of Los Angeles (hereafter "County") and Linebarger Goggan Blair & Sampson, LLC (hereafter "Contractor"), and is effective as of the Amendment No. 1 Effective Date (as defined below) based on the following recitals:

WHEREAS, County and Contractor have entered into that certain Contract No. 75490, dated as of December 20, 2005 (together with all Exhibits, Schedules and Attachments thereto, all as amended from time to time, hereinafter "Contract"), for Delinquent Account Collection Services (hereinafter "DAC") for the benefit of County and, more specifically, the Los Angeles County Treasurer and Tax Collector (hereinafter "TTC"). Initial capitalized terms used in this Amendment No. 1 without definition have the meanings given to such terms in the Contract;

WHEREAS, County desires the Contractor to provide tertiary collection services, as further described in this Amendment No. 1, to become effective upon the date of the Board of Supervisor's execution (Effective Date); and

WHEREAS, Contractor and County desire to amend the Contract to add a tertiary collection services commission rate as set forth in Exhibit B1, Tertiary Collection Commission Rate, as further described in this Amendment No. 1; and

WHEREAS, Paragraph 8.4 (Change Notices and Amendments) of the Contract provides that for any change which affects the scope of work, period of performance, payments or any term or condition included in the Contract, a negotiated Amendment to the Contract must be prepared and executed by County's Board of Supervisors and Contractor.

NOW, THEREFORE, in consideration of the foregoing recitals, all of which are incorporated, as part of this Amendment No. 1, and for other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, County and Contractor hereby agree as follows:

- 1. Exhibit A (Statement of Work), of the above-referenced Contract between TTC and Contractor, is amended by adding the following new subsection:
 - 5.29 Tertiary Collection Services
 - 5.29.1 As defined, Tertiary Collections shall consist of delinquent accounts referred to Contractor that have previously been worked on a "secondary" basis by an outside collection agency other than Contractor; the "primary" collection effort having been attempted by the referring department.
 - 5.29.2 Contractor agrees to furnish said Tertiary Collection Services in accordance with and subject to the terms and conditions of the Contract.
 - 5.29.3 Contractor shall be compensated on a commission basis as set forth in Exhibit B1, Tertiary Collection Commission Rate.
- 2. Exhibit B1 (Tertiary Collection Commission Rate), shall be added to the above-referenced Contract hereto as Attachment 2.
- 3. Except as expressly provided in this Amendment No. 1, all other terms and conditions of the Contract shall remain the same and in full force and effect.
- 4. Contractor and the persons executing this Amendment No. 1 on behalf of Contractor hereby represent and warrant that the person executing this Amendment No. 1 for Contractor is an authorized agent who has the actual authority to bind the Contractor to each and every item, condition, and obligation of the Contract and that all requirements of Contractor have been fulfilled to provide such actual authority.

IN WITNESS WHEREOF, the Board of Supervisors of the County of Los Angeles has caused this Amendment to be subscribed by its Chairman and the seal of such Board to be affixed and attested by the Executive Officer, and Contractor has caused this Amendment to be subscribed in its behalf by its duly authorized officers, as of the Amendment No. 1 Effective Date.

COUNTY OF JOS ANGELES

By ____Chairman

Chairman, Board of Supervisors

CONTRACTOR

Linebarger Goggan Blair & Sampson, LLC

Signature

** * **

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Title

ATTEST:

By:

SACHI A. HAMAI Executive Officer-Clerk Of the Board of Supervisors

Deputy

APPROVED AS TO FORM:

RAYMOND G. FORTNER, JR.

COUNTY COUNSEL

Deputy County Counsel

I hereby certify that pursuant to Section 25103 of the Government Code, delivery of this document has been made.

SACHI A. HAMAI Executive Officer

Clerk of the Board of Supervisors

Deputy

ADOPTED
BOARD OF SURERVISORS
COUNTY OP LOS ANCELES

FEB 10 2009

SACHI A. HAMAI SACHI A. HAMAI EVECUTIVE OFFICER

EXHIBIT B1

TERTIARY COLLECTION COMMISSION RATE

Commission Rate: 40%